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Enterprise

» solutions

anytime
anywhere
access

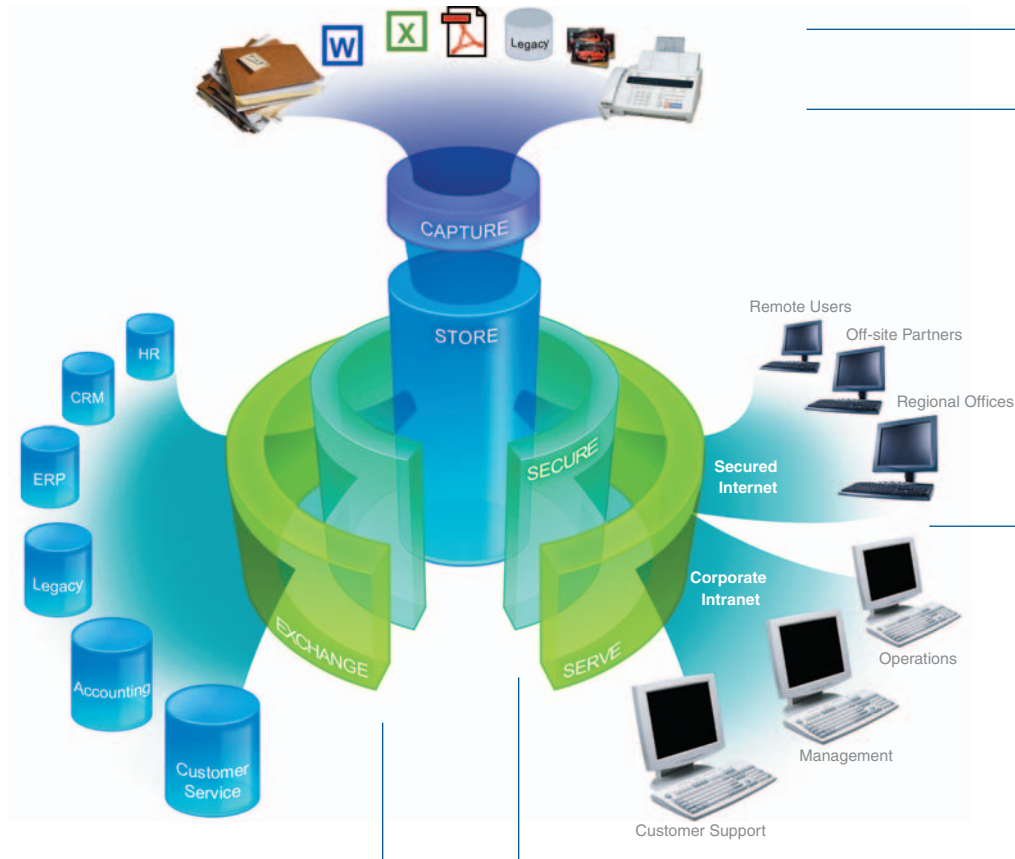




iSynergy is enterprise-class, integrated information management software. It combines document and data capture, process automation, workflow, imaging, enterprise report management, and secured access in a single, browser-based application. By dynamically organizing and controlling the delivery of documents and data to the workforce through an intuitively elegant interface, iSynergy enables organizations to innovate their business operations, increase productivity and share information among employees, partners and customers.

Within a corporation a myriad of software "solutions" can exist covering accounting software, ERP, CRM, human resources, shipping etc. But with each electronic file stored in each one of these systems, there is usually an associated paper file. Filled with Word documents, Excel spread sheets, faxes, hand-written notes, and pictures these files fill desk drawers and filing cabinets, are not easily available to your entire workforce, contain mission critical information, and are missing or lost when you need them most.

iSynergy solves these problems and organizes your unstructured data in a highly secure and accessible data repository. iSynergy data sharing abilities also create highly effective communication channels between all of your other software solutions and legacy systems. iSynergy is your total information management solution.



Seamless Integration

iSynergy easily integrates with CRM, ERP, accounting and other enterprise applications providing a scalable framework for functional expansion and for managing your entire enterprise infrastructure.

Provide Security

By providing control down to the document and process level, iSynergy protects and maintains the integrity of contained data and information throughout an enterprise. iSynergy enforces corporate policies and procedures and is HIPPA compliant. It maintains a complete audit trail for all user interactions.

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Reduce Costs

iSynergy eliminates both unnecessary manual processes and time consuming searches for paper, documents and files. True and immediate business value is realized when data entry is eliminated by using advanced recognition technologies (automated document sorting, OCR, ICR and barcode recognition).

Increase Productivity

With iSynergy any authorized user has instant access to the information when and where it is needed. With built-in ad-hoc workflow, iSynergy optimizes and automates business processes and improves the quality of all work performed. Previous serial processes, where files move desk to desk and department to department, are instantly converted to concurrent processes allowing documents and files to be shared between users and across departments.

Information Sharing and Collaboration

iSynergy is the ultimate information sharing platform that improves the flow of information between employees, customers, suppliers, and partners. iSynergy provides real-time project-based collaboration between employees and partner teams while leveraging knowledge and best practices across the extended enterprise.

Business Automation and Information Management Expertise

We focus on doing one thing exceptionally well: managing your corporate intellectual property. Our singular focus has enabled our company to develop unrivaled domain expertise in every major component of information capture, management, storage and exchange.

iSynergy provides superior power, scalability and performance, delivering rapid and accurate access to an unlimited number of digitized documents, electronic forms, faxes, email and rich media to thousands of users. It securely and permanently stores critical business information in a robust and highly available environment to safeguard critical content from disaster, misuse and simply being "lost."



Manage Intellectual Property

All data is stored in the iSynergy data vault. Indexed and organized according to customizable business rules. Documents and mission critical information will never be misfiled or lost again. The net result of iSynergy's advanced data management system is increased productivity as information is instantly available by authorized users the moment they need it.



Improve Customer Service

iSynergy allows for immediate and accurate information access to resolve customer service issues maximizing First Call Resolutions. Instant access to accurate customer files allows customer service representatives to answer questions or provide documentation instantaneously. Documents can be emailed or faxed directly from the desktop, preventing multiple calls. Easily accessible accurate information allows representatives to serve customers faster and more efficiently, dramatically increasing customer satisfaction.



Proven ROI

Measured in months, not years, iSynergy provides an almost immediate return-on-investment. By increasing productivity from 50% to 500%, organizations are able to redeploy valuable and limited resources to other mission critical areas.



Take Control

iSynergy powerfully controls the unstructured information that overwhelms an office. Emails, faxes, handwritten notes, Word documents, Excel spreadsheets, PDF, audio files, etc., are dynamically converted into a digital format and effectively managed, secured and exchanged throughout your enterprise.



Powerfully Intuitive

Utilizing the latest in programming technology, iSynergy is built with a robust set of features and functionality. While being the most powerful information management system on the market, iSynergy's user interface is the easiest to use and master.

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A Dedication to Customer Satisfaction

iDatix is in business to make our customers successful. This is our fundamental philosophy. We regard it as a privilege to serve our customers and are committed to doing whatever it takes to ensure our customers are 100 percent satisfied.

The iDatix suite of products include:

iSynergy Server

iSynergy Server is the heart of the iDatix Enterprise Information Management Solution. It manages the flow of information through the enterprise while monitoring all activities. iSynergy Server provides authorized users a browser-based environment to securely access any intellectual property. At the core it manages access, storage and security of all enterprise data.

Xtractor

Xtractor is used to eliminate the burden of data entry from document management, filing and forms processing. Xtractor uses advanced image processing and recognition technologies to enable the computer to read text, handwriting, barcodes, check boxes and more from scanned documents. It is capable of sorting documents by document type and then automatically finding and reading field-based index information from the page. The field-based index information is then used to file the documents into the iSynergy information vault.

RapidDoc

RapidDoc is a unique station for high-speed assignment of document types within an enterprise scanning operation and greatly enhances document indexing efficiency. With a very intuitive user-interface, RapidDoc enables you to sort batch document types with the click of a mouse and eliminates the need for document separator sheets. RapidDoc gives you the power to sort document types in any capture process.

iScan

iScan is an easy-to-use encounter-based capture solution that automates manual data capture tasks, streamlines document entry processing, reduces long-term operational costs, and improves productivity. Suitable for small offices, departmental, ad hoc, and other low to medium scanning environments, iScan delivers encounter-based scanning with a rich and powerful set of controls.

BarCoder

BarCoder allows you to increase the productivity of your scanning process by creating highly-effective separator sheets that automate electronic filing. These sheets are set up with a click of your mouse and have user-defined barcodes for quick and accurate document indexing.

ScanSpeed

ScanSpeed provides high-speed batch capture and enables your scanners to reach their full potential. Maximizing the scanners throughput, ScanSpeed gives you the ability to totally and effectively manage the scanning process and optimize your enterprise's capture of paper-based information.

Professional Services

iDatix knows that when it comes to enterprise solutions, workflow analysis, and business process automation different organizations have different needs and challenges. iDatix offers comprehensive and highly effective Professional Services designed specifically to meet the needs of your company.

