

anytime
anywhere
access

Enterprise

» Simplifying the Workplace

A Dedication to Customer Satisfaction

iDatix is in business to make our customers successful. This is our fundamental philosophy. We regard it as a privilege to serve our customers and are committed to doing whatever it takes to ensure our customers are 100 percent satisfied.

The iDatix suite of products include:

iSynergy Server

iSynergy Server is the heart of the iDatix Enterprise Information Management Solution. It manages the flow of information through the enterprise while monitoring all activities. iSynergy Server provides authorized users a browser-based environment to securely access any intellectual property. At its core, iSynergy manages access, storage and security of all enterprise data.

Xtractor

Xtractor eliminates the burden of data entry from document management, filing and forms processing. Xtractor uses advanced image processing and recognition technologies to enable the computer to read text, handwriting, barcodes, check boxes and more from scanned documents. It is capable of sorting documents by document type and then automatically finding and reading field-based index information from the page. The field-based index information is then used to file the documents into the iSynergy information vault.

RapidDoc

RapidDoc is a unique station for high-speed assignment of document types within an enterprise scanning operation that greatly enhances document indexing efficiency. With a very intuitive user interface, RapidDoc enables you to sort batch document types with the click of a mouse and eliminates the need for document separator sheets. RapidDoc gives you the power to sort document types in any capture process.

ScanDox

ScanDox is an easy to use remote scanning and electronic document capture component. It is fully internet enabled and utilizes "click once" technology for deployment to any remote location. ScanDox is centrally configured and managed, providing a complete capture solution that enables organization to seamlessly capture any type of document, including paper files, emails, faxes, PDF files, Word, Excel, and pictures.

Progression

Progression is a total business automation solution that eliminates manual business tasks and maximizes employee productivity. Progression also provides process controls and reporting to ensure business compliance, real-time business analytics and business process monitoring with audit trails. Business automation allows organizations to automate their work processes by using document management, rules-based workflow and routing. Progression seamlessly integrates all of your business operations and systems using a simple graphical user interface to draw work processes. Defined business tasks and the user interfaces is automatically built by Progression making deployment efficient and painless.

BarCoder

BarCoder allows you to increase the productivity of your scanning process by creating highly effective separator sheets that automate electronic filing. These sheets are set up with a click of your mouse and have user-defined barcodes for quick and accurate document indexing.

iAlert

iAlert gives organizations the added power and flexibility of sending email notifications to individuals or groups when work tasks or action items are awaiting their attention within iSynergy. As work items are routed to individuals in iSynergy, an automatic email is generated and sent to that person through their existing email application alerting them of the arrival of work items. iAlert can also be configured to send email notifications based on defined escalations and time-based events.

iRetention Manager

iRetention Manager provides the power of life cycle management to business critical documents stored in the iSynergy repository. Whether it's managing retention periods for specific documents or assisting in regulatory compliance statutes, iRetention Manager gives Records Managers and Compliance Officers the power to control and define the life cycle of all documents in iSynergy.

iDox

iDox is the ideal solution for managing the storage of reports, statements, invoices, and virtually any other document that originates from key line-of-business applications and third-party products. By storing information in iSynergy, iDox eliminates the need to create printouts, file documents, or store reports on paper, microfilm or microfiche. Among the most cost-justifiable of all document technologies, enterprise report management (ERM) saves money by eliminating printing and storage costs, and increases productivity by streamlining filing and retrieval.

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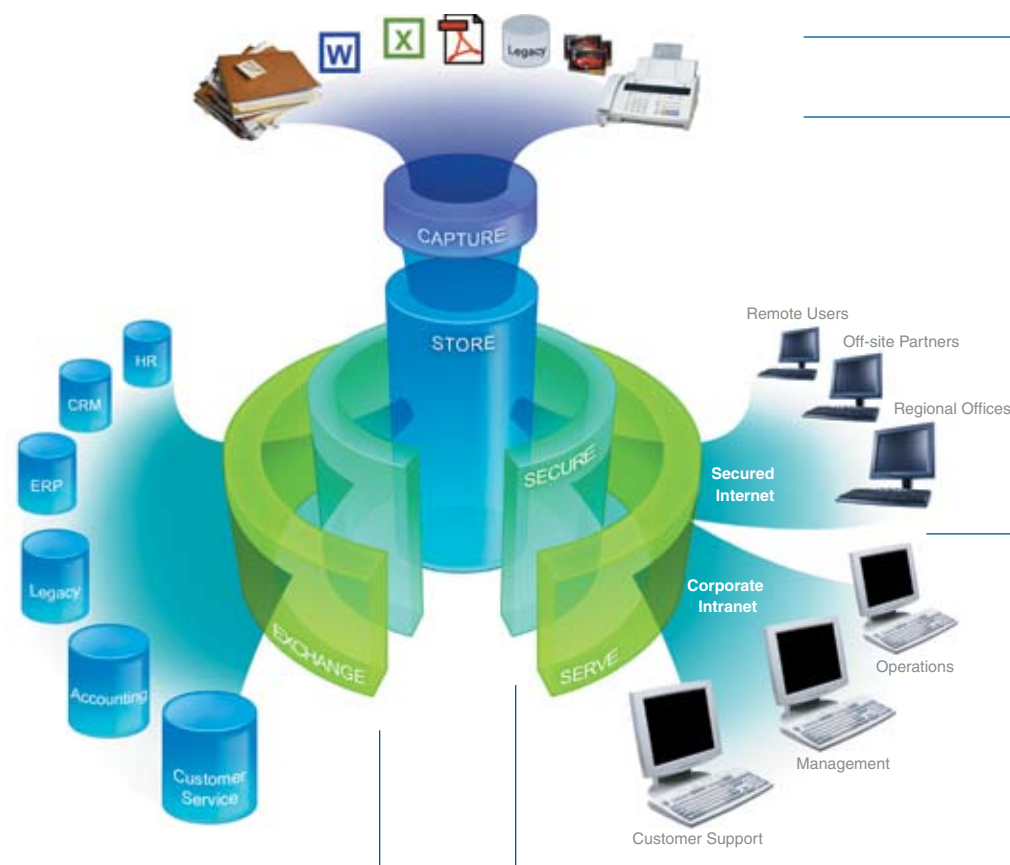




Companies lose money every day from inefficiencies in their operations. iSynergy lets you capture those lost dollars by eliminating manual business tasks with proven business automation technology that maximizes the productivity of every employee. Document Imaging, Electronic Content Management and Workflow are the next requirements for any business infrastructure and must be addressed as critical components of your IT and resource planning. Without it, you just cannot be competitive in today's world economy.

A myriad of software "solutions" can exist in a corporation, covering accounting software, ERP, CRM, human resources, shipping, etc. But with each electronic file stored in each one of these systems, there is usually an associated paper file. Folders containing Word documents, Excel spread sheets, faxes, hand-written notes, and pictures fill desk drawers and filing cabinets, are not easily available to your entire workforce, contain mission critical information, and are missing or lost when you need them most.

iSynergy solves these problems and organizes your unstructured data in a highly secure and accessible data repository. iSynergy data sharing abilities also create highly effective communication channels between all of your other software solutions and key line-of-business applications. iSynergy is your total information management solution.



Reduce Costs

iSynergy eliminates both unnecessary manual processes and time consuming searches for paper, documents and files. True and immediate business value is realized when data entry is eliminated by using advanced recognition technologies (automated document sorting, OCR, ICR and barcode recognition).

Increase Productivity

With iSynergy any authorized user has instant access to the information when and where it is needed. With built-in ad-hoc workflow, iSynergy optimizes and automates business processes and improves the quality of all work performed. Previous serial processes, where files move desk to desk and department to department, are instantly converted to concurrent processes allowing documents and files to be shared between users and across departments.

Information Sharing and Collaboration

iSynergy is the ultimate information sharing platform that improves the flow of information between employees, customers, suppliers, and partners. iSynergy provides real-time project-based collaboration between employees and partner teams while leveraging knowledge and best practices across the extended enterprise.

Provide Security

By providing control down to the document and process level, iSynergy protects and maintains the integrity of contained data and information throughout an enterprise. iSynergy enforces corporate policies and procedures and is HIPPA compliant. It maintains a complete audit trail for all user interactions.

Seamless Integration

iSynergy easily integrates with CRM, ERP, accounting and other enterprise applications providing a scalable framework for functional expansion and for managing your entire enterprise infrastructure.

Business Automation and Information Management Expertise

We focus on doing one thing exceptionally well: managing your corporate intellectual property. Our singular focus has enabled our company to develop unrivaled domain expertise in every major component of information capture, management, storage and exchange.

iSynergy provides superior power, scalability and performance, delivering rapid and accurate access to an unlimited number of digitized documents, electronic forms, faxes, email and rich media to thousands of users. It securely and permanently stores critical business information in a robust and highly accessible environment to safeguard critical content from disaster, misuse and simply being "lost."

Manage Intellectual Property

All data is stored in the iSynergy data vault and indexed and organized according to customizable business rules. Documents and mission critical information will never be misfiled or lost again. The net result of iSynergy's advanced data management system is increased productivity as information is instantly available by authorized users the moment they need it.

Improve Customer Service

iSynergy allows for immediate and accurate information access to resolve customer service issues, maximizing First Call Resolutions. Instant access to accurate customer files allows customer service representatives to answer questions or provide documentation instantaneously. Documents can be emailed or faxed directly from the desktop, preventing multiple calls. Easily accessible, accurate information allows representatives to serve customers faster and more efficiently, dramatically increasing customer satisfaction.

Proven ROI

Measured in months, not years, iSynergy provides an almost immediate return-on-investment. By increasing productivity from 50% to 500%, organizations are able to redeploy valuable and limited resources to other mission critical areas.

Take Control

iSynergy powerfully controls the unstructured information that overwhelms an office. Emails, faxes, handwritten notes, Word documents, Excel spreadsheets, PDF, audio files, etc., are dynamically converted into a digital format and effectively managed, secured and exchanged throughout your enterprise.

Powerfully Intuitive

Utilizing the latest in programming technology, iSynergy is built with a robust set of features and functionality. While being the most powerful information management system on the market, iSynergy's user interface is the easiest to use and master.

